CHARMIE HUYNH, LADBS' NEWLY APPOINTED ASSISTANT DEPUTY SUPERINTENDENT OF BUILDING II AND DIRECTOR OF LADBS' GOVERNMENT AND COMMUNITY RELATIONS DIVISION

Charmie Huynh was appointed as Assistant Deputy Superintendent of Building II and Director of the Department's Government and Community Relations Division on April 1, 2019. The Division oversees the Development Services Case Management (DSCM) and Code Studies sections. She was formerly the Chief of LADBS' DSCM managing projects with a combined annual construction valuation of more than $2 billion.

EXPERIENCE AND BACKGROUND. Ms. Huynh began her 20+ year career with the City in LADBS as an engineer in the Structural Plan Check Section. Her strong problem solving skills and ability to work collaboratively with others have helped her rise through the ranks to develop and manage core operations in the Department. Ms. Huynh was instrumental in streamlining and expanding DSCM operations, including the creation of the Concierge Services Program. She has also overseen Preliminary Plan Review services (pre-check for technical code issues); managed the Soft Story Retrofit Division; and served as the engineering coordinator for storm-damage recovery. As Chief of LADBS' DSCM, she facilitated the integration of LADBS with the City's other 13 development permitting departments to create a cohesive case management program focused on helping projects navigate the City's development permitting process.

FACILITATOR OF THE BIG PICTURE AND SMALL DETAILS. Ms. Huynh specializes in achieving the goals of the Mayor, Department, and customers without losing sight of the details that need to be addressed along the way. That is why the Department selected her to lead LADBS' efforts for the Los Angeles World Airport's Landside Access Modernization Program (LAMP) at LAX. LAMP is a sophisticated and complex ground transportation network consisting of an elevated automated people mover connected by a series of stations, intermodal transportation facilities, a consolidated rental car facility, and series of roadway improvements. This cutting-edge mega project requires the use of innovative solutions and effective problem solving, which Ms. Huynh is well adept.

RECOGNITIONS. Ms. Huynh has received recognitions from the industry and the City for her leadership, dedication to services, and innovative ideas (2015 Mayor's Innovation Award for the Concierge Services Program).

CERTIFICATIONS AND AFFILIATIONS. Bachelors and Masters of Science Degrees from the University of California, Berkeley in Structural Engineering. Licensed Professional Civil Engineer and a member of the International Code Council.

MESSAGE FROM MS. HUYNH. / am definitely ready and eager to lead LADBS' Government and Community Relations Division. The trust and support the Department continues to provide reinforces my dedication to serving this great city and department and ensuring we have safe and sustainable construction. / look forward to fostering creative solutions and achieving the "Big Picture" along side of my colleagues, the industry, and policy makers.