Customer Service Division

1. EZ – Save (formerly: Low Income Discount Program) www.ladwp.com/lowincome
2. Lifeline (City of LA Office of Finance)
3. Physician Certified Allowance Discount
4. Level Pay monthly billing www.ladwp.com/levelpay
5. Low Income Home Energy Assistance Program www.ladwp.com/liheap

Efficiency Solutions

1. Comprehensive Affordable Multifamily Retrofits Program www.ladwp.com/CAMR or ladwpcamr.com
2. Efficient Product Marketplace
   a. Income qualified LADWP customers - https://cool-ladwp.enervee.com/
   c. Measures: lamps, thermostats, window/wall air conditioning units
3. AC Optimization www.ladwp.com/acopt
   Heat Pump:
   Single Family - $3,000 per heat pump
   Multifamily - $2,000 per heat pump
   HVAC System – $100 - $120 per ton
   Whole Houser Fan – $200 per unit
Cool Roof - $0.20 - $0.60 per square foot


**Corporate Strategy and Communications**


**Power System**

1. Power Savers Program [www.enrollmythermostat.com/ladwp](http://www.enrollmythermostat.com/ladwp)
2. Electric Transportation Program [www.ladwp.com/ev](http://www.ladwp.com/ev)
3. Solar
   - Solar Rooftops [https://www.ladwp.com/ladwp/faces/wcnav_externalId/r-gg-rs-solarrooftops](https://www.ladwp.com/ladwp/faces/wcnav_externalId/r-gg-rs-solarrooftops)
   - Shared Solar [https://www.ladwp.com/ladwp/faces/wcnav_externalId/r-gg-rs-sharedsolar](https://www.ladwp.com/ladwp/faces/wcnav_externalId/r-gg-rs-sharedsolar)
   - Solar Feed-in Tariff [https://www.ladwp.com/ladwp/faces/wcnav_externalId/r-gg-rs-fit](https://www.ladwp.com/ladwp/faces/wcnav_externalId/r-gg-rs-fit)
   - Virtual Net Metering [https://www.ladwp.com/ladwp/faces/wcnav_externalId/r-gg-rs-vnem](https://www.ladwp.com/ladwp/faces/wcnav_externalId/r-gg-rs-vnem)